



Metal Closures (Huddersfield) Ltd

Quality Policy Statement

At Metal Closures (Huddersfield) Ltd we are committed to quality and therefore complying with the requirements of ISO 9001:2008 as well as on time deliveries and cost effectiveness.

We strive to provide products and services that meet or exceed our customers' requirements and expectations through the following:

- Manufacturing and supplying products that meet customer's expectations
- Monitoring customer satisfaction and delivery performance
- Reducing costs without compromising quality or service to provide value for money
- Delivering on time and in full
- The setting of meaningful Quality Objectives through the framework of the Management Review, objectives will then be converted into individual measurable objectives for all relevant employees and functions and monitored through our Quality Management System
- Commitment to the continual improvement of our Quality Management System.

The management team is committed to providing a safe working environment that promotes the sharing of knowledge, innovation and communication. It will also provide all of the necessary tools and resources needed to ensure quality is maintained and where possible improved.

Metal Closures recognises that both quality and Health & Safety are the responsibility of all employees and strives to create an empowering environment to enable them to question processes where discrepancies appear so that improvements can be made.

We also recognise the benefits of having highly competent staff and therefore individual training, education and development are of great importance.

Metal Closures acknowledges our duty to protect the environment through sound design of our products, manufacturing processes and services.

The quality policy of Metal Closures supports the Company objective of becoming the "supplier of first choice" to the markets and customers we serve, based upon periodic customer feedback. This objective will be achieved if all staff adhere to the systems and procedures set down and by embracing a "right first time" approach. Everyone within Metal Closures is responsible for the Quality of the work they perform. Particular importance will be given to all staff in endeavouring to identify problems, report them and also assist in implementing solutions to them.